General Council for Islamic Banks and Financial Institutions



### CIBAFI Webinar on: AI and Data Analytics: Revolutionizing Islamic Banking Operations and Services



#### Wednesday 25th June 2025 at 13:00 Bahrain Time zone

### **About CIBAFI**

The General Council for Islamic Banks and Financial Institutions (CIBAFI) is an international non-profit institution that represents the Islamic financial institutions (IFIs) worldwide. It was founded by the Islamic Development Bank (IsDB) and a number of leading IFIs. CIBAFI is affiliated with the Organisation of Islamic Cooperation (OIC). Today with over 140 members from over 30 jurisdictions, CIBAFI is recognised as a key component of the international architecture of the Islamic finance industry. CIBAFI's members vary from Islamic banks, multilateral banks, to Takaful companies, international standard-setting organisations, regulators, and other professional services firms.

CIBAFI's mission is to support the Islamic financial services industry (IFSI) by providing specific activities and initiatives, aiming to strengthening the growth of the industry, deepening Shariah objectives in financial dealings and transactions, and facilitate cooperation between members and institutions of common interest.

CIBAFI is guided by its Strategic Objectives, which are 1) Advocacy of Islamic Finance Values and Related Policies & Regulations; 2) Sustainability and Innovation Integration; 3) Industry Research and Analysis; and 4) Professional Development.

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### Background

Artificial Intelligence (AI) and Data Analytics are rapidly transforming the global financial landscape, enabling institutions to optimise operations, enhance customer experiences, and strengthen decision-making. In the context of Islamic banking, these technologies offer tremendous potential to improve operational efficiency, ensure Shariah compliance, and deliver innovative, ethical financial services tailored to the needs of diverse stakeholders.

Islamic banks have started adopting data analytics tools to analyse customer behaviour, monitor risks, and align business objectives with strategic goals. The integration of AI further enhances these capabilities, allowing for intelligent automation, predictive insights, and personalised financial services. However, challenges such as limited infrastructure, regulatory uncertainties, and skill gaps continue to impede broader adoption across the industry.

This webinar, organised by CIBAFI, will bring together experts to assess the current state and strategic importance of AI and Data Analytics in Islamic banking. The webinar will present the findings of the Global Islamic Bankers' Survey and explore the implementation trends, key use cases, and integration opportunities and challenges of AI and Data Analytics, and discuss the strategies that banks use to seize the opportunities and overcome the challenges.

Agenda	
13:00 - 13:15	Welcoming / Opening Remarks
13:15 - 13:30	Presentation of the findings of the GIBS report 2025
13:30 - 14:20	<ul> <li>AI and Data Analytics: Revolutionizing Islamic Banking Operations and Services</li> <li>Understanding AI and data analytics.</li> <li>Status of AI and data analytics adoption and integration in Islamic banks.</li> <li>Key AI use cases and their strategic relevance in Islamic banking.</li> <li>Challenges and success factors in deploying AI and analytics solutions.</li> </ul>
14:20 - 14:30 14:30	Questions and Answers Closing





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## **Registration Form**

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Please send the completed form to CIBAFI Secretariat Tel: +973-17357300 | Fax: +973-1732 4902 E-mail: events@cibafi.org